

TERMS & CONDITIONS

Hotels & Guest Houses

You can book one of the listed guest houses, hotels or the adult residence as part of your course. **You must already have booked an English Course with us .**

For Guest House and Hotel reservations, we will add the cost of the first night to your course fee. **This amount is non-refundable. PLEASE NOTE THE FOLLOWING CANCELLATION FEES:**

7 days or less: 100% of the first 7 nights booked

8 to 14 days: 50% of the first 7 nights booked

15 days or more: Deposit fee only (1st night)

You are responsible for paying the remainder of the hotel fees directly with the hotel.

The school only acts as an intermediary between the student and the hotel. Any complaints concerning the standard of hotel accommodation or payments should be resolved between the student and the hotel directly.

Adult Residence

The adult residence is managed by our accommodation office and can be booked and paid for in full as part of your course. Adult residence bookings follow the same cancellation policy as the Hotels & Guest Houses listed above.

Any dispute concerning the standard of accommodation at the adult residence can be taken up with our accommodation office.

Transfers

We recommend students organize their own transfers on arrival. There are taxi ranks located directly outside the arrivals hall at Jersey Airport and Jersey Harbour. As an approximate guide you should expect to wait no more than 10 minutes for a taxi and to pay around £10 to £15. In the event that you are unable to find a taxi we recommend that you ask for assistance at the airport or harbor information desk.